

APPLICATION NOTE

Secure Setup and Network Interface Management

May 2025

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1. Introduction

1.1 Purpose

This guide supports you during the first-time setup of your ACKSYS device. It helps you secure your installation from the initial steps and understand which services are enabled by default, in accordance with the EN 18031 security requirements. It is intended to complement the WaveOS user manual and the quick start guide, where you can find detailed instructions for configuring and deploying your ACKSYS product.

1.2 Target Audience

This document is intended for any user or installer of ACKSYS products—especially access points, routers, or Wi-Fi gateways—used in industrial, railway, or embedded environments. It is also designed to meet the expectations of IT/OT security auditors or managers.

2. Secure installation: First steps

The device must be installed in a secure environment, inaccessible to the public or unauthorized individuals. This measure is intended to ensure the physical protection of the equipment and prevent any unauthorized access to the network interfaces.

2.1 Initial Connection

- 1) Connect an Ethernet cable to eth0 or eth1 (device LAN port).
- 2) Configure your PC with a static IP address in the 192.168.1.0/24 range.
- 3) Open your browser and go to: <http://192.168.1.253>
- 4) You will be prompted to set a **strong administrator password**. You cannot proceed without completing this step.

2.2 Password Security

The administrator password protects all critical services. We recommend:

- At least 8 characters
- A mix of uppercase, lowercase, digits, and special characters
- Avoid using previously used passwords

A temporary lockout is triggered after multiple failed login attempts.

2.3 Services available after setup

Once connected, the following services can be enabled:

- **Wi-Fi** (wlan0/wlan1): SSID, WPA2/WPA3, AP/client mode
- **VLAN, Bridge, Routing**
- **VPN**
- **SSH**: remote CLI, public key recommended
- **SNMPv3**: secure network monitoring via user accounts
- **Cellular**: wwan0 interface (APN, PIN, etc.)

For the complete list, please refer to the WaveOs user guide.

3. Factory Default Configuration

3.1 Enabled by Default

- **HTTP Interface:** enabled for initial setup (HTTPS available with self-signed certificate)
- **Static IP Address:** 192.168.1.253/24
- **No Default Password**
- **Cellular Interface:** enabled by default, auto APN detection, no PIN required, enables secure connection to ACKSYS cloud via embedded certificate. Used only for product registration. Configured in NAT mode, no port forwarding allowed from incoming WAN.
- **SNMPv2:** enabled for initial on-premise NMS monitoring. Must be disabled afterward for security.

3.2 Disabled by Default

- All other services: Wi-Fi, SSH, mDNS, LLDP, VPN, etc.
- No external service access without administrator action
- Reset button restores full factory defaults

4. Network Interface Configuration and Control

4.1 Available interfaces and user Control

| Interface | Enabled by Default | Can Be Disabled | Port(s)/Protocol(s) | Authentication | Typical Use |
|--------------|--------------------|------------------------------------|---------------------|------------------------------|--|
| Ethernet LAN | Yes | No, but unusable if not configured | Ethernet | Local physical access only | Access to Web UI |
| Wi-Fi | No | Yes | WLAN / WPA2-WPA3 | WPA2/WPA3 shared key | Client or AP mode |
| Cellular | Yes | Yes | PPP/IP / Cellular | SIM | WAN/ACKSYS Cloud access |
| Web (HTTP) | Yes | Yes | TCP 80 / HTTP | Password | Initial setup |
| Web (HTTPS) | Yes | Yes | TCP 443 / HTTPS | Password / certificate / TLS | Secure web access |
| SSH | No | Yes | TCP 22 / SSH | Password or public key | Remote CLI |
| SNMPv2 | Yes | Yes | UDP 161 / SNMPv2c | Community string | Initial monitoring (disable after use) |
| UDAP | Yes | Yes | TCP 17784 | – | Local device discovery |
| SNMPv3 | Yes | Yes | UDP 161 / SNMPv3 | User password/encryption + | Secure remote monitoring |
| MQTT | Yes | Yes | TCP 443 / TLS/HTTPS | Embedded ACKSYS certificate | ACKSYS cloud / On-premise NMS |

4.2 Connection acceptance (Router Mode)

The device allows configuration of **acceptance policies** that restrict access to administrative services (Web, SSH, SNMP, etc.) based on interface (LAN, WAN, Cellular, VLAN). This helps limit exposure to trusted networks.

4.3 User control

All disabled interfaces can be explicitly and selectively activated via the Web interface. No service is enabled without administrator confirmation.

4.4 Monitoring and Audit

- All access (Web, SSH) is logged
- Network configuration changes are timestamped
- System logs are stored locally and exportable

4.5 Security Checklist and Best Practices

- 1) Set a strong root password upon first login
- 2) Enable HTTPS, upload a valid certificate (replace self-signed), and disable HTTP
- 3) Disable or restrict SSH to trusted IPs
- 4) Disable SNMPv2 after initial use; if required, create SNMPv3 users
- 5) Enable system logs and review them regularly (access/config changes)
- 6) Block any unused ports or protocols
- 7) Configure firewall and restrict remote access to trusted segments
- 8) Isolate administrative services on VLANs or internal subnets
- 9) Limit Web/SSH access to trusted interfaces (e.g. LAN or admin VLAN)
- 10) Enable only strictly necessary services
- 11) Apply firmware/security updates provided by ACKSYS regularly

Support : <https://support.acksys.fr>